



MISSOURI

Department of Public Safety

Division of Fire Safety

FY2021 Version 1.0



ASPIRATION

Collaborate to provide a proactive approach for the public safety of Missourians

THEMES

Workforce
Efficiencies

Communication

Protection and
Service

Recovery

INITIATIVES

- Utilize and/or increase leadership and discipline-specific training and licensing standards
- Increase efficiencies in administrative and programmatic functions
- Empower employees to provide a “can-do” customer service approach and hold them accountable
- Maintain operational footprint and continuity of workflow with little disruption to staff and customers and maintain a customer service mentality

- Build, enhance, and maintain partnerships between governmental agencies, private sector, and citizens
- Increase ease of internal, as well as public transparency and engagement with the use of available IT solutions and remote access

- Identify hazards and threats
- Improve regulatory compliance to provide a safer environment for vulnerable occupants/residents
- Provide impactful service to Missouri citizens and administer excellent customer service
- Implement Division Safety Plan for safety and security of all staff

- Provide a unified response for mitigation of and recovery from emergencies and disasters
- Wise and responsible use of workforce and resources
- Employ cutting edge technology to improve services
- Increase of employees’ ability of tele-working for safety and continuity